

WNYRIC STANDARDS**Add/Change Request Form**

Submitted By:

Name School District Date Telephone Number E-Mail ID Hardware or Software Recommended

Standards Category:

New:

Existing:

Action Requested:

Add: Modify: Remove:

Product Name:

Product Manufacturer:

Product Description:

(Attach Product Technical Sheets)

Additional Comments:

EVALUATION CRITERIA

A. Product Reliability

1. Vendor / Product track record

In business since 2004, locations in multiple countries with more than 20,000 customers world wide including Dell, HP and NASA.

2. Vendor support required

None required, but options exist for support.

3. Ease of use

Very easy to setup and run. For obtaining more in depth computer information additional steps may be required.

4. Support required by RIC / school district

No support needed from the RIC.

5. Potential to become "White Elephant"

None. Good track record with reliable customers.

6. Training requirements

None. Very easy to setup and use.

B. Product-Price / Acquisition

1. Cost effectiveness

With options to customize the devices that it manages it allows you to choose the best license option available for your needs. Options include up to 100 is free, and is available up to unlimited.

2. Acquire via NYS Contract or local bid

No.

3. Cost of operation and support

Server/computer needed to run application. Probably 4 to 5 hours per week to analyze the data.

4. Do any legal or contractual issues exist

No.

C. Product-Relationship to Other Standards

1. Compatibility to existing Standards

Runs on Windows, but monitors most devices.

2. What other options are available

SCCM or TEM

3. Relationship to previous research and changes since that time

None.

D.

BOCES-Service Needs

1. Define and explain the current need

Device inventory and management is an on going struggle, this will help streamline the process.

2. What existing CoSer and RIC Service does it fall under

N/A

3. What is the scope and size of the school population to be served

Alfred Almond currently has under 1,000 devices.

4. Instructional and/or administrative goal supported

Management of all user devices on the network.

5. Results of survey determining school district interest in using this product

None.

Signature of person making request